



# Farnham Food and Drink Festival 2019

## Stallholder Terms & Conditions

These terms and conditions are set by Farnham Town Council and apply only to booking a stall at the Farnham Food and Drink Festival 2019.

### **1. Event Date, time and location**

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- i. Farnham Food Festival is taking place on Sunday 29 September 2019 in Castle Street, Farnham.
- ii. The site address is Castle Street and The Borough, Farnham, Surrey
- iii. The hours of the event are 10:00am to 4:00pm.

### **2. Hiring pitch space**

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- i. This year, Farnham Town Council will be offering the following types of pitch for hire:
  - a. Standard Non Catering Pitch 3m x 3m
  - b. Standard Catering Pitch 3m x 3m
  - c. Corner Catering Pitch 3m x 3m
  - d. Corner Non Catering Pitch 3m x 3m
  - e. Side Pitch (allowing public to access at least one side as well as frontage) 3m x 3m

**NB: If you have a larger pitch requirement you will need to pay for more than one pitch e.g. if your stall is 6m by 3m you will be required to hire two pitches.**

- i. Farnham Town Council offers the following discounts for traders:
  - I. A 10% discount off the cost of hire is available to businesses within the GU9/GU10 postcode.
  - II. A 10% discount for those who trade regularly at the Farnham Farmers' Market

**NB: Discounts are not cumulative.**

### **3. Additional Items for Hire**

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- i. The following items are available for hire in addition to your pitch space. Please note, any additional items **MUST** be included in the application to avoid disappointment on the day.
  - a. Electricity – charged per single 16AMP or 32AMP plug and is charged per pitch.
  - b. Gazebo – one gazebo per pitch.

**NB: Exact requirements for the use of electricity required MUST be clearly stated in the application form submitted to Farnham Town Council. Vendors will only be supplied with electricity requirements submitted in their application and under no circumstances will extra electricity use or the **use of generators** be permitted on the day without prior agreement.**



- c. Tables – maximum two tables per pitch.

#### **4. Description of Goods**

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- i. Stallholders may only sell the goods they originally identified on their application form, unless otherwise agreed with Farnham Town Council.
- ii. Farnham Town Council requires traders to sell goods in accordance to the theme of the event they are trading at, and reserve the right to refuse an application on this basis.

#### **5. Sale of Alcohol**

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Stallholders wishing to sell alcohol for consumption on or off the premises MUST:

- i. Employ staff over the age of 18.
- ii. Employ at least one personal licence holder.
- iii. Provide a copy of the Personal Licence to Farnham Town Council with their application form.
- iv. Train other employees in the law regarding the sale of alcohol and keep written records.
- v. Operate a Challenge 25 policy and only accept a passport, photo driving license or ID cards bearing the PASS hologram as forms of identification.
- vi. Comply with all local and national laws including the Licensing Act 2003.

#### **6. Health & Safety**

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Stall holders wishing to sell food for consumption on or off the premises MUST:

- i. Comply with all local and national laws and regulations regarding the production, labelling, display, storage and sale of produce and relevant trading standards legislation.
- ii. All catering stalls must be staffed by a Basic Food Hygiene Certificate holder and a copy of the certificate must be provided with the stallholder's application form.

*Further advice can be obtained from Waverley Borough Council Environmental Health (Tel: 01483 523333) and Surrey County Council Trading Standards (Tel: 03456 009009).*

#### **7. Setting Up, Packing Away & Parking**

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- i. Farnham Town Council will allocate set up times to ease congestion on the day.
- ii. Stallholders will need to adhere to the times given to them.**
- iii. Two vehicles per stall is permitted onto the site to unload goods.
- iv. On arrival, stallholders must immediately unload their goods quickly and efficiently.
- v. Once goods are unloaded, stallholders must remove their vehicles from the site and park in the car park nearby as directed by the Events Officer in the confirmation details sent prior to the festival.



- vi. All vehicles must be removed from the site by 9.30am and will not be allowed back on site until after the event has finished from 4.30pm. This will be a decision made by the event manager on site on the day based on public safety.
- vii. **Stallholders may only begin packing up once the event has finished. Under no circumstances may a stallholder pack up or leave the site before 4.30pm.**

## **8. Extreme Weather Conditions**

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- i. A risk assessment will be carried out on site by Farnham Town Council on the morning of the event. If the weather conditions are deemed a risk to the public's health and safety, the event may be cancelled, but no refunds would be payable.

## **8. Rubbish Disposal**

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- i. Stallholders are responsible for their own rubbish and must dispose of it carefully in the bins provided.
- ii. If the bins are full, stallholders are responsible for taking their own rubbish away with them although Farnham Town Council will make every effort to ensure there are sufficient waste disposal facilities on site throughout the day.
- iii. Failure to dispose of the rubbish in a litter bin will result in an additional fee of **£75** charged to the stallholder responsible.
- iv. Stallholders requiring a catering pitch must provide 2 large bins beside their stall for customers to dispose of their rubbish.

## **10. Smoking and Animal Policy**

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- i. There is a strict no smoking policy and no 'live' animals on any stalls.

## **11. Payment**

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- i. Payment **MUST** be submitted in full within one month of submitting their application form.
- ii. If an application is rejected, payment will be returned in full to the applicant.
- iii. Payment should be made by BACS payment, cash or cheque, payable to **Farnham Town Council**. *Please state your business name as a reference for BACS payment.* BACS details: Sort code: 40 21 05. Account number: 31141023. HSBC Farnham Town Council
- iv. Confirmation of payment and the booking will be acknowledged to the applicant. Once a booking is confirmed, no refunds will be administered in the event of cancellation or no-shows.

## **12. Cancellation**

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If a stallholder cancels their attendance at the Farnham Food Festival, the following refund policy will apply:

- i. Cancellation by 27 June – Full refund.



- ii. Cancellation by 24 July – 25% refund.
- iii. Cancellation after 24<sup>th</sup> July no refund.

### **I3. Insurance**

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- i. All stallholders **MUST** supply their own public liability insurance (with a limit of at least £5 million) and provide a copy of the policy with the application form. Failure to produce a copy of your public liability insurance could result in cancellation of your booking.

### **I5. Compliance**

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- i. Farnham Town Council reserves the right to reject applications and to organise the location of pitches in accordance with its own scheme. Farnham Town Council reserves the right to cancel any bookings made, and to exercise its discretion when allocating refunds. Failure to comply with the regulations may result in the cancellation of the stallholders' booking. Farnham Town Council accepts no responsibility for loss or theft of goods while attending the event. **All stallholders MUST have adequate insurance policies in place.**